

**F.No.STQC/IT&eGov/WQC/2022**  
**IT & eGovernance Division**  
**STQC Directorate**

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**New Delhi- 110017**

**Date: 16.12.2024**

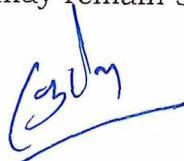
**OFFICE MEMORANDUM**

**Subject: Revision in Procedure and fees for Website Quality Certification evaluation conducted by SETLs - Reg**

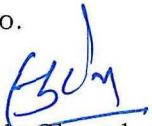
Presently, the Website evaluation for WQCS Certification are conducted by STQC Labs and SETLs. Further, as per present practice the SETLs were getting their test report reviewed by STQC Labs and thereafter the same was forwarded to STQC Certification Body for further certification leading to more time consumption.

In this regard, the matter was examined in view of delay in certification done by SETLs and the following changes are done in Website Quality Certification Scheme:

1. SETLs shall inform STQC Certification Body details of the website which is to be evaluated prior to the initiation of website evaluation.
2. STQC Certification Body may assign a STQC Lab to collect the fees for the Validator i.e. Rs.15000/- per website under test.
3. After confirmation of payment at Certification Body, the Validator shall be assigned for each website which is to be evaluated by SETLs by Certification Body.
4. The Validator shall do technical oversight for this evaluation and if required may seek clarification and report to Certification Body about the evaluation issues or concurrence.
5. After receipt of both test report and validators report, the Certification may be considered by Certification Body in concurrence with Certification Committee.
6. Further, Surveillance audit charges for Rs.50000/- may not be charged by STQC and now onwards, the same may be performed by SETLs. In this regard, SETLs are required to submit Surveillance audit report after 1 year & 2 year from the date of certification. In case website is found non complied with GIGW requirements during surveillance audits, SETLs may report the same to STQC Certification Body. Any misinterpretation or false submission by SETLs may be dealt strictly as per provisions.
7. Additionally, fees for Surprise Surveillance Audit may be charged which may be conducted by Validator appointed for the same with Rs,15000/- for each website.
8. Therefore hereafter, a total of Rs. 15000/- for Validator during certification and Rs.15000/- for Surprise Surviellance Audit may be charged only at STQC for cases where website evaluation is conducted by SETLs. The other certification charges may remain same.



9. The same may also be practiced in cases of eVoting websites also.

  
(Suresh Chandra)

Head- WQCS Certification & Scientist G

To,

1. All STQC Labs
2. All SETLs
3. Charges Committee- For Incorporation