

IIQM

Indian Institute of Quality Management (IIQM) has been set up under Standardization, Testing & Quality Certification (STQC) Program of Ministry of Electronics & Information Technology, Government of India. STQC Dte. functions under MeitY and provides Assurance Services in Quality and Security (IT) on a national level. STQC is a key enabler in making Indian electronics industry and IT organizations and users achieve compliance to International Quality Standards so as to compete globally. STQC has received substantial support through Indo-German Technical Co-operation Project during 1980-1995. STQC is represented in all the major national forums such as BIS, QCI, NABL and major Industry Associations.

STQC holds National and International accreditations for its testing and certification services. It has collaborative arrangements with major certification agencies like BSI (UK), UL (USA), TUV (Germany) and others.

STQC is also represented in the International Standards bodies, like ISO.

STQC activities are executed through a country wide network consisting of HQ; ERTLs (4); ETDCs (10); CFR; IIQM; and CETEs (5).

STQC Laboratories/ Centres are involved in Testing, Calibration and Training activities. STQC HQ operates Certification schemes, including Certification of QMS (ISO 9000, ISMS (ISO 27001), ITSMS (ISO 20000-1) and Product Certification for Safety, EMC based on International Standards (IEC).

IIQM operating under STQC Directorate provides training to industry and user departments in the area of QMS, EMS, Laboratory Quality Management, Quality Technology and Information Technology. It has established itself as a professional institute in the subjects taught. IIQM was established in 1994 and since then has trained over 21000 professionals coming not only from different parts of India, but also from outside countries. It was instrumental in starting educational programmes under bilateral arrangements with BITS, Pilani and MQI, Mauritius.

Some of the programs of the institute are also offered on-site on customers' request.



COURSE BROCHURE



STQC Certified Internal QMS Auditor (STQC-CIQA) Training Course (based on IS/ISO 9001:2015)

Indian Institute of Quality Management

STQC Dte., Ministry of Electronics & Information Tech., "MeitY",
Govt. of India, Near Apex Hospital, ETDC Campus,
Malviya Industrial Area, Jaipur – 302017, Rajasthan, India

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etdc@stqc.gov.in

Internal Auditor Training Course For QMS- IS/ISO 9001:2015

- **Course Objectives:**

The principal aim of the course is to provide students with the knowledge and skills required to perform internal audits of quality management systems against ISO 9001, in accordance with ISO 19011 and ISO 17021, as applicable.

The course is designed and conducted by IIQM, Jaipur under STQC Directorate.

- **Issue of Certificates & Results:**

- “**Certificate of Successful Completion**” is issued to those delegates who satisfactorily meet the requirements of the “**Continuous Assessment**”, and the “**Written Examination**”.
- A “**Certificate of Attendance**”, is issued, to the delegate who qualifies in continuous assessment only and attends the course for full duration.

Qualifying in all aspects of the course is essential. **Results of performance are communicated in confidence to the concerned participant/ sponsoring authority only (as applicable).**

- **Course Contents :**

- Audit Process, Auditor Responsibility, Planning, Use of Checklist, Audit Execution, Reporting, and Follow-up
- Certification Process

Course is based on Accelerated Learning Techniques with:

- Simulated Exercises on Audit Situations, Case Studies, Role Plays, Report Back on Exercises with individual feedbacks
- Continuous Assessment, and
- Final Written Examination – Open book exam where only copy of ISO 9001 standard & notes taken during class, would be allowed.

- **Number of Delegates per batch:** Minimum 4 and Maximum 20.

- **Course Fee: (for offline course at IIQM, Jaipur)**

Rs. 10,000/- (Non-Residential) + GST as applicable, per delegate. This includes lunch, refreshments, and delegate kit containing course material. Course Fee is subject to change, kindly confirm from Course Coordinator prior to depositing the course fee.

NOTE: This course can also be conducted onsite at client's premises subject to sufficient number of participants. Applicable charges and details may be confirmed with course coordinator.

- **Accommodation:**

For courses at IIQM, Jaipur, A/C accommodation in attached Executive Hostel, can be availed against applicable charges. These are available on twin sharing basis subject to availability.

- **Who Should Attend:**

Senior and Middle management personnel involved as implementers, auditors, and consultants of Quality Management Systems. **All delegates are expected to have, adequate knowledge of ISO 9000 series of standards.** Lack of this prior knowledge may lead to unsuccessful completion of this course as the gaps in this knowledge would not be covered during this course. Minimum educational requirement, as per international norms for the course is Diploma or equivalent in any discipline. Course delivery is in English language only.

- **Declaration of Results:** Approx. 1 Month after Course completion

- **Enrollment :**

Course Fee is payable through bhartkosh only. Nominations may be sent on email id iiqm@stqc.gov.in or on plain paper at address mentioned below. Fee need to be deposited after receipt of confirmation form IIQM along with the fee payment instructions. *Prior Confirmation for participation in the course is a must.*

“**Director, Indian Institute of Quality Management (IIQM)**, (ETDC Campus), STQC Dte, Govt. of India, Ministry of Electronics & Information Technology, Malviya Industrial Area, Jaipur – 302017.”

- **Pre-Course Material:**

Pre-Course Material is sent to confirmed participants by post/email approximately one week prior to commencement of the course.

- **Timings:**

0900 Hours to 1835 Hours. Course closes by 1715 Hrs on last day.

- **Alternate e-mail ID for Course Coordinator:**
sachinyadav@stqc.gov.in